

# FY2017 - Performance Measurement Module (Sys PM)

## Summary Report for FL-511 - Pensacola/Escambia, Santa Rosa Counties CoC

### Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

**Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.**

**Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.**

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2016	FY 2017	Submitted FY 2016	FY 2017	Difference	Submitted FY 2016	FY 2017	Difference
1.1 Persons in ES and SH	2908	2660	45	80	35	11	11	0
1.2 Persons in ES, SH, and TH	3209	2973	71	137	66	15	21	6

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

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	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2016	FY 2017	Submitted FY 2016	FY 2017	Difference	Submitted FY 2016	FY 2017	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	2814	2810	109	181	72	15	27	12
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	3108	3139	129	268	139	20	61	41

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### Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		FY 2017	% of Returns	FY 2017	% of Returns	FY 2017	% of Returns	FY 2017	% of Returns
Exit was from SO	1	0	0%	0	0%	0	0%	0	0%
Exit was from ES	367	41	11%	23	6%	24	7%	88	24%
Exit was from TH	98	3	3%	3	3%	7	7%	13	13%
Exit was from SH	0	0		0		0		0	
Exit was from PH	415	13	3%	12	3%	14	3%	39	9%
TOTAL Returns to Homelessness	881	57	6%	38	4%	45	5%	140	16%

### Measure 3: Number of Homeless Persons

#### Metric 3.1 – Change in PIT Counts

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This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2016 PIT Count	January 2017 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	798	758	-40
Emergency Shelter Total	366	218	-148
Safe Haven Total	0	0	0
Transitional Housing Total	250	283	33
Total Sheltered Count	616	501	-115
Unsheltered Count	182	257	75

## Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2016	FY 2017	Difference
Universe: Unduplicated Total sheltered homeless persons	3291	3156	-135
Emergency Shelter Total	2914	2747	-167
Safe Haven Total	0	0	0
Transitional Housing Total	536	834	298

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### Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults (system stayers)	35	34	-1
Number of adults with increased earned income	0	2	2
Percentage of adults who increased earned income	0%	6%	6%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults (system stayers)	35	34	-1
Number of adults with increased non-employment cash income	0	14	14
Percentage of adults who increased non-employment cash income	0%	41%	41%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults (system stayers)	35	34	-1
Number of adults with increased total income	0	16	16
Percentage of adults who increased total income	0%	47%	47%

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### Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults who exited (system leavers)	60	86	26
Number of adults who exited with increased earned income	8	13	5
Percentage of adults who increased earned income	13%	15%	2%

### Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults who exited (system leavers)	60	86	26
Number of adults who exited with increased non-employment cash income	7	16	9
Percentage of adults who increased non-employment cash income	12%	19%	7%

### Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults who exited (system leavers)	60	86	26
Number of adults who exited with increased total income	13	26	13
Percentage of adults who increased total income	22%	30%	8%

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### Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2016	FY 2017	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	3060	2883	-177
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	802	751	-51
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	2258	2132	-126

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2016	FY 2017	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	3632	3245	-387
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	864	820	-44
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	2768	2425	-343

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### Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2017 (Oct 1, 2016 - Sept 30, 2017) reporting period.

### Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2016	FY 2017	Difference
Universe: Persons who exit Street Outreach	781	588	-193
Of persons above, those who exited to temporary & some institutional destinations	499	305	-194
Of the persons above, those who exited to permanent housing destinations	81	37	-44
% Successful exits	74%	58%	-16%

Metric 7b.1 – Change in exits to permanent housing destinations



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	Submitted FY 2016	FY 2017	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	3260	2574	-686
Of the persons above, those who exited to permanent housing destinations	967	675	-292
% Successful exits	30%	26%	-4%

### Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2016	FY 2017	Difference
Universe: Persons in all PH projects except PH-RRH	69	62	-7
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	61	52	-9
% Successful exits/retention	88%	84%	-4%

## **FY2017 - SysPM Data Quality**

### **FL-511 - Pensacola/Escambia, Santa Rosa Counties CoC**

This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports in order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

## FY2017 - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2013-2014	2014-2015	2015-2016	2016-2017	2013-2014	2014-2015	2015-2016	2016-2017	2013-2014	2014-2015	2015-2016	2016-2017	2013-2014	2014-2015	2015-2016	2016-2017	2013-2014	2014-2015	2015-2016	2016-2017
1. Number of non-DV Beds on HIC	238	237	280	248	496	489	467	457	283	312	323	364				21				
2. Number of HMIS Beds	196	168	227	186	436	367	344	392	253	170	60	50				21				
3. HMIS Participation Rate from HIC ( % )	82.35	70.89	81.07	75.00	87.90	75.05	73.66	85.78	89.40	54.49	18.58	13.74				100.00				
4. Unduplicated Persons Served (HMIS)	1652	2405	2914	3411	347	408	479	934	67	77	71	81	133	633	873	533	0	0	0	21
5. Total Leavers (HMIS)	1499	2178	2651	3165	188	231	285	534	23	28	17	30	13	503	671	351	0	0	0	12
6. Destination of Don't Know, Refused, or Missing (HMIS)	122	251	304	397	20	28		50	0	1	2	0	0	5	13	2	0	0	0	0
7. Destination Error Rate (%)	8.14	11.52	11.47	12.54	10.64	12.12		9.36	0.00	3.57	11.76	0.00	0.00	0.99	1.94	0.57				0.00